

ASPIRE CREDIT UNION



Upcoming Holiday Closures

Federal Holiday

Monday, January 16, 2023
CLOSED

Federal Holiday - Bi-annual Training Day

Monday, February 20, 2023
CLOSED

Did you know we host a calendar of Events on our website- Find what's happening at:

www.aspire.creditunion/events

Save the Dates:

2023 Blood Drives

April 26, 2023

June 27, 2023

August 23, 2023



Board of Directors Nomination Open

Aspire Credit Union is accepting nominations for volunteer candidates to serve on our Board of Directors. Our board meets once a month, in the evening, and it would be a two-year commitment. As a perk, volunteers receive free check blanks and \$25,000 accidental death and dismemberment insurance coverage.

If you are interested in volunteering or know someone who would be a good representative please contact Mindee Kohlman, (CEO) Bobbi Hansen (Loan Dept. Manager), or Lavonne Zafft (Operations Manager) at 701-837-5353 by 2/28/23.

Tech Upgrade

Aspire Credit Union is here for our members, even if you can't stop by the office. With our texting option, you can message us questions or for assistance as you go through your busy day.

With our upgraded system, you can call or text us at the same number -837-5353, and one of our in-house staff members will connect with you to assist with your request Monday - Friday 8 AM - 5:30 PM

Learn more at:

<https://aspire.creditunion/text-messaging/>



Educational Training Days at Aspire CU

Aspire Credit Union was closed to the general public on Monday, October 10, 2022 for the federal holiday. We capitalized on the opportunity to get our team together using the day for professional development, including peer-to-peer training. As a company, we focused on sharpening our skills on new products, career-focused requirements, and customer service.

When the Federal Reserve is closed, there are some services that are not available. We take a lot of pride in our customer service, and we want to do what's best for our members. Knowing we cannot support our members to the level we desire on the days the Federal Reserve is closed, we use the opportunity to instruct our staff, and get feedback from the team. "Twice a year we use the opportunity to close our doors on a federal holiday to focus of education for our staff," shared Mindee Kohlman, CEO of Aspire Credit Union. "It's a great chance for learning, team bonding, and a little bit of fun."

During the day, we played our version of the credit union "Password" – a clue-giving game, we learned about new products being added for members, and developed new ways to better serve members. At the end of the day, we concluded at the Roosevelt Park Zoo in Minot, spreading mulch, and raking leaves. "Our team spent an hour at the zoo, doing what we could to help get ready for winter" stated Kohlman. "It was a great day."

Looking into 2023, we will have our first of two training days on February 20, 2023.



Account Checks

Headed into a new year, we recommend that you review your accounts and the contact information on them. Having accurate information is vital to us, but also important for you. Without correct info, there could be lags in communication with you as our member which we don't want to see. Have you moved? Let's get that address and phone number updated. With this information, we can quickly communicate with you or send you a text so you are up-to-date with information on your account.

Do you have a pay-on-death beneficiary? If you do, is that person's name, and contact information accurate? Sometimes these updates can be forgotten when a beneficiary goes through a name change.



Share Certificate Rate Special

WITH RATES
CONSTANTLY
CHANGING,
PLEASE CALL TO
INQUIRE ON CURRENT
PROMOTIONAL RATES.



NCUA

Free Credit Report

It is recommended three times a year that you check your credit report for errors. One check at each credit bureau. By accessing www.annualcreditreport.com or by calling 1-877-322-8228 you can complete the request form and keep tabs on the status of your credit. The things you need to be looking for are any items that you can recognize as fraudulent. You can also confirm that no trade lines have been opened in your name and no one is using your Social Security Number to open lines of credit under your name.

Minotauros Hockey Partnership - Card Lunched

Calling all hockey fans!

We are pleased to announce Aspire CU as the official home of the Minotauros Hockey Debit Card. The cards are available in the credit union with our instant issuing technology. If you are interested in upgrading to the Tauros card, stop in and talk with our professional staff.

In addition to our new cards, we will be sponsoring the January 14, 2023 game at Pepsi Arena. We will be distributing free tickets to our members from the teller line as we get closer to the event. Watch our social for details!



Product Spotlight: ONLINE BANKING

Check balances, make transfers, and even pay bills from wherever you are. It can get pretty cold here. With online banking, you can handle all of your financial needs from the comfort of your warm home. No leaving the house in frigid weather or sparing time from valuable sunny days to visit us at the branch. This free service brings banking to you.

Text ONLINE BANKING to 701.837.5353 for enrollment information.

Promotion

We are pleased to announce the promotion of Brianna Weeks to Assistant Operations Manager. Weeks has been an employee at Aspire Credit Union for seven years and has excelled in supporting members' needs with services and card support.

