

ASPIRE CREDIT UNION



Upcoming Holiday Closures

Federal Holiday

Monday, May 27, 2024
CLOSED

Federal Holiday

Wednesday, June 19, 2024
CLOSED

Federal Holiday

Thursday, July 4, 2024
CLOSED

Find what's happening at:
www.aspire.creditunion/events

Annual Meeting May 23, 2024

The 2024 Aspire Credit Union Annual Meeting has been scheduled for Thursday May 23, 2024, at 4:00 p.m. During the meeting we will share our 2023 Annual Impact Report.

Following the adjournment of the Annual Meeting, there will be a chips and queso snack bar to enjoy.

High School Scholarship for Graduating Seniors

As a credit union, we operate every day with the seven cooperative principles in mind. Applicants must review those principles on our website and email their submissions by May 1, 2024, to rannek@aspire.creditunion.

One selected winner will receive a scholarship valued at \$1,000. Details for the scholarship will be released on our website on April 1, 2024.

Aspire Credit Union Partners with Fairway Independent Mortgage Corporation

Aspire Credit Union is thrilled to announce its recent partnership with Fairway Independent Mortgage Corporation. Thanks to this collaboration, the credit union can now offer additional mortgage products to its members, including but not limited to FHA, VA, and fixed-rate mortgage loan products that were not previously available. This expansion allows Aspire to meet more individuals' needs with competitive rates and secondary market financing.

With a strong focus on customer service, Fairway Independent Mortgage Corporation received national recognition for "Highest Customer Satisfaction" from J.D. Power in 2023. Hannah Lautenschlager, a local representative of Fairway, shared "Fairway Independent Mortgage Corporation is proud to collaborate with Aspire Credit Union to offer an expanded array of mortgage loan options. I believe that Fairway's size, speed, and support will complement Aspire Credit Union while upholding the unparalleled service their members have come to appreciate." Lautenschlager approached Aspire Credit Union with the partnership opportunity, and the credit union immediately embraced the vision of providing this exceptional service to its members.

According to Jalisa Tinnes, a Mortgage Loan Officer at Aspire Credit Union, this partnership means that the credit union can now offer a wider range of mortgage products to members. As a result, members have more options to choose from and can find the right product to meet their needs while receiving local support and customer service throughout the process.

Overall, Aspire Credit Union's partnership with Fairway Independent Mortgage Corporation is a significant benefit to its members. By collaborating with a trusted company that shares its vision, the credit union can continue to provide excellent service and meet the evolving needs of its members.



Pictured Left is Hannah Lautenschlager (Fairway Independent Mortgage Corporation) and Jalisa from our office with Larry and Diane! First borrowers to close with this new partnership.



Building A Stronger Community

In 2023, Aspire Credit Union reached a significant milestone by completing over 1,000 volunteer hours, an impressive feat that required dedication and teamwork. With 100% participation from our team of 22 employees, we were able to total 1,023 hours of community volunteerism. On average, each team member committed more than 46 hours of volunteerism back to the greater Minot community.



Our community partners highly value our dedication to giving back. They often express amazement at how much our small crew can do to support their needs. "We love hearing from our local partners on how we can support them," shared Rianne Kuhn, Marketing Communications Coordinator for Aspire. "We are known as a credit union that is always giving back, and we receive calls asking if we can 'pull it off' when things come up on a short timeline. Our team takes great joy in the opportunities created by our volunteerism."



Our impact is much larger than just our monetary gifts – we also have something more valuable than money to give: our time. Aspire Credit Union has built a synergistic relationship with several nonprofits, churches, teachers, and worthy organizations within our community. We take pride in supporting and learning about the needs of our community. Most importantly, with that knowledge, we figure out the best ways to give back.



The Alliance of Nonprofits recognized and honored Aspire Credit Union as the Most Impactful Business of the Year in 2023, as voted on by the nonprofit community. This recognition was positive reinforcement that Aspire Credit Union is finding ways to support the community, its members, and living up to the 'People Helping People' credit union motto.

Product Spotlight



An enhancement to the mobile app makes managing your cards easier than ever. At the bottom of the screen in the app is a tab that says cards. This section is "CardHub" and it's the best place to manage your Aspire cards. CardHub enables credit and debit cardholders to digitally manage their cards and see their spending by combining multiple capabilities under one unified platform. Cardholders benefit from greater control of their cards and enhanced visibility into their financial transactions, helping them make smarter spending decisions. You can turn them on or off, track transactions, and **add your own travel memos to your account**. Additionally, with notifications, it delivers interactive alerts with instant visibility to help consumers quickly detect fraudulent transactions. Check it out in your app now.



Welcome New Hire: Tyler Parks

Member Service Representative

Tyler Parks has joined the credit union movement. Working on our teller line as a Member Service Representative, Tyler Parks is no stranger to providing excellent customer service having previously served 10 years with the United States Air Force.

Volunteer of the Quarter



Congratulations to Diane Smith, Member Service Representative Manager on being named Volunteer of the Quarter for Q4 of 2023.

CEO Kevin Vigested shared, "I would like to congratulate Diane for being selected as our volunteer of the last quarter of 2023!!! Diane is the treasurer of her Church and has spent many hours over the years volunteering for the Boy Scouts. Congratulations and keep up the great work."

